PRIVACY STATEMENT FOR DATA COLLECTED
VIA ON-LINE SURVEYS

This privacy statement explains how the Clean Hydrogen Joint Undertaking (herein after referred to as Clean Hydrogen JU) uses any information you give to us while filing in the on-line survey, and the way we protect your privacy.

1. Context and Controller

The Clean Hydrogen JU wishes to discover your opinion in relation to the topic of this survey.

The persons invited are participating in this survey on a voluntary basis. This specific on-line service consists of an on-line questionnaire made available on this web page, offering you the possibility to express your views or provide information on the subject. The main part of the survey outcome is a descriptive analysis of responses of a questionnaire that will be aggregated into a report. Name, surname and affiliation of the respondents will not be included in the report. While registering, your personal data will be collected and further processed for the purposes detailed below under point 2.

As the Clean Hydrogen JU collects and further processes personal data, it is subject to Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.

The relevant processing operation is under the responsibility of the Executive Director of the Clean Hydrogen JU, acting as the Controller. The Clean Hydrogen JU may be contacted by sending an e-mail to info@clean-hydrogen.europa.eu, or at the following postal address: TO 56-60, 1049 Brussels, Belgium.

2. What personal information do we collect, for what purpose and through which technical means?

Types of personal data
The personal data collected and further processed by the Clean Hydrogen JU in relation to the on-line services are:
Data necessary for the purpose of the questionnaire, such as:
- First Name, Last Name,
- Organisation (employer),
- City, Country, Nationality,
- E-mail address,

(Not all replies are mandatory. However, some of them might be whenever this information would be relevant for the purposes of the questionnaire analysis. In
Purpose and technical means
The purpose of processing personal data for the on-line service is:

- To establish, maintain and update a database holding contact information of those respondents having answered a questionnaire proposed by the Clean Hydrogen JU. This information will be collected by the Clean Hydrogen JU’s Communications Team who will enter the information into an internal electronic database. The database will be used as a starting point for the aggregated report, which will analyse your replies.
- A part of the database (holding contact details) will also be used for sending you future news, newsletters or invitations to future events organised in the context of its activities.
- To send you an invitation (by email) to participate in other survey(s) related to the activities of the Clean Hydrogen JU.
- To obtain data subjects’ opinion or information on various aspects of the subject mentioned in the web-based questionnaire.
- To analyse the responses to the questionnaire, which will be then aggregated into a report.

Before the publishing of the report all information related to the survey is stored on secured servers of the processor. The report will not include any name, surname or affiliation of the respondents. You can object to the inclusion of your data in the database of holding contact information or specify that particular data should not be included in the list. Should this be the case please contact us with this specific request by sending us an email at Data-Protection@clean-hydrogen.europa.eu.

Legal basis
The legal basis for the set-up of the survey, including its management and the related processing, is Council Regulation (EU) 2021/2085 of 19 November 2021 establishing the Joint Undertakings under Horizon Europe.

We process your data in line with Regulation (EU) 2018/1725:

a) On the basis of your consent (Art. 5.1.(d))

Consent to process personal data is required in particular to send you information. Your consent can be withdrawn at any time. Withdrawing consent does not affect the legality of any data processing before this date. By filing the on-line questionnaire of the Clean Hydrogen JU, the respondent will be considered to have given his or her consent to the processing of their data in the context of this questionnaire.

b) if it is necessary to perform a task carried out in the public interest (Art. 5.1.(a))

In line with Article 5.1(a) of Regulation (EU) 2018/1725 the processing operation is necessary for the performance of tasks carried out in the public interest on the basis of the Treaties or other legal instruments adopted on the basis thereof.

3. Who has access to your information and to whom is it disclosed?
The detailed responses are only available to:
- Internally authorized staff of the Clean Hydrogen JU
- external service providers (their access is strictly limited to what is needed to fulfil the contract or to provide the service). Through organisational and legal measures, we ensure that data protection regulations are also adhered to by our external service providers.

and

- to authorised staff of the Clean Hydrogen JU members (the European Commission, Hydrogen Europe (representing the fuel cell and hydrogen industries) and the Hydrogen Europe Research (representing the fuel cells and hydrogen research community).), who are bound by Regulation (EU) 2018/1725 or by the GDPR.

The report analysing the results of the study will not make any reference to the respondents’ names, surnames or affiliation.

4. How do we protect and safeguard your information?

The personal data and all information collected related to the above-mentioned event is stored on the servers of the Clean Hydrogen JU, the operations of which abide by the Clean Hydrogen JU’s security decisions and provisions established for this kind of servers and services. This includes the Common It Security Policy, implemented by the Clean Hydrogen JU, applying the security measures described in the Commission Decision C(2006)3602 concerning the security of information systems used by the European Commission, Implementing Rules for the Commission Decision C(2006)3602, Standards on Information Systems Security, Complementary information systems security policy and control measures as applied to specific applications by respective system owners.

5. How long do we keep your data?

Your personal data is kept for as long as follow-up actions to the above-mentioned survey are necessary as regards the purpose of processing personal data for the on-line service, or as long as we have your consent.

Parts of your personal data (name and surname, employer, email address) will be kept by the Clean Hydrogen JU for the purpose of sending you news, newsletters or invitations to future events organised in the context of its activities. If you do not agree with this, please send us an email at Data-Protection@clean-hydrogen.europa.eu. The said contact list will be kept for a period of five years.

6. What are your rights and how can you exercise them?

Access
In case you wish to access your personal information, you can contact the Clean Hydrogen JU Data Protection Officer at Data-Protection@clean-hydrogen.europa.eu.

You may make a request to access the Clean Hydrogen JU Register of data processing operations in order to obtain more detailed information on how we treat and protect your personal data, in accordance with Article 17 of Regulation (EU) 2018/1725.
Rectification
You can, if need be, rectify any inaccurate personal data throughout the entire selection process by sending a written request to the above-mentioned email address.

Erasure
You may make a request for erasure of your personal data under the conditions laid down by Article 19 of Regulation (EU) 2018/1725. In this case, you should send us a written request to the same email address mentioned under section “Access”. We will respond to your request without undue delay and at the latest within one month. You could further request cancellation of your application and deletion of all linked personal data by making use of the contact information mentioned above.

Restriction of processing
You may make a request for restricting the processing of your personal data under the conditions laid down by Article 20 of Regulation (EU) 2018/1725 for the following reasons: you would like to contest the accuracy of the personal data; you consider that the processing is unlawful and you would oppose the erasure of the personal data and request the restriction of the use of the personal data instead; when the Clean Hydrogen JU as controller no longer needs your personal data for the purposes of the processing, but it is required by you as data subject for the establishment, exercise or defence of legal claims; or when you have objected to processing pursuant to Article 23(1) of Regulation (EU) 2018/1725, pending the verification of legitimate grounds. In this case, you should send us a written request to the same email address mentioned under section “Access”.

Right to data portability
You have the right to receive the personal data which you have provided to us in a structured, commonly used and machine-readable format, and you may also request us to transmit this data to any other controller under the conditions of Article 22 of Regulation 2018/1725. In this case, you should send us a written request to the same email address mentioned under section “Access”.

Right to object
You may object at any time to processing of your personal data under the conditions laid down by Article 23 of Regulation (EU) 2018/1725, on grounds relating to your particular situation. In this case, you should send us a written request to the same email address mentioned under section “Access”.

Right to withdraw consent
You have the right to withdraw your consent at any time by sending your request by email to Data-Protection@clean-hydrogen.europa.eu.

7. Contact information
If you have any questions relating to this on-line service, please contact the support team operating under the responsibility of the Controller, using the following e-mail: Communications@clean-hydrogen.europa.eu.
For any questions related to your rights, please contact the Data Protection Officer at Data-Protection@clean-hydrogen.europa.eu by indicating ‘Data Protection’ in the subject and explicitly specifying your request.

8. **Recourse**

You have the right to submit a complaint at any time directly to the European Data Protection Supervisor:

   Rue Wiertz 60 – MO 63  
   B-1047 Bruxelles  
   Belgium  
Tel: +32 2 283 19 00  
Fax: +32 2 283 19 50  
Email: edps@edps.europa.eu